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Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>			Complete if Known		
			Application Number	10/809,435	
			Filing Date	3/26/2004	
			First Named Inventor	Y. MASUOKA	
			Art Unit	2127	
Examiner Name	TBD				
Sheet	1	of	2	Attorney Docket Number	500.43703X00

U.S. PATENT DOCUMENTS						
Examiner Initials ¹	Cite No. ¹	Document Number		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)				
		US- 2003/0028642		02-06-2003	Agarwal et al.	
		US- 6,779,016		08-17-2004	Aziz et al.	
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FOREIGN PATENT DOCUMENTS							
Examiner Initials ¹	Cite No. ¹	Foreign Patent Document		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind Code ⁵ (if known)					
		JP 05-088917		04-09-1993	Kobe Nippon Dekin Software KK		

Examiner Signature		Date Considered	
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Sheet

2

of

2

Application Number

10/809,435

Filing Date

3/26/2004

First Named Inventor

Y. MASUOKA

Group Art Unit

2127

Examiner Name

Attorney Docket Number

500.43703X00

Examiner
Initials*Cite¹
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Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.

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Aiming to improve quality in outsourcing services through introduction, IBM Customers Reference 2, Provision No. 33, page 34, Table 1, Spring 2002

Examiner
Signature

Date	
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